



**ROLE:** Food & Beverage staff  
**HOURS:** Full Time & Part Time available  
**SALARY:** From £9.79 per hour

We are currently looking for food and beverage assistants to come and join our team at Una Kitchen and be a part of our exciting journey. If you have a passion for hospitality, can provide first class customer service, and are committed to offering our guests an unforgettable experience, we want to hear from you.

#### The Resort:

4\* Una Resort is on the outskirts of St Ives and is soon to be one of Cornwall's flagship resorts with an exciting development of 93 more villas, the outside Lido with Restaurant and a 55-bed hotel underway.

With extensive spa, fitness and leisure facilities in addition to our award winning Mediterranean inspired restaurant we offer a friendly & creative working environment where the existing team will contribute to the design and development of our expanding resort.

#### The Role:

Our F&B assistants are key members of our team, working with the Restaurant Manager to ensure the successful day to day operations of Una Kitchen, delivering a high standard of customer service, in a relaxed yet professional manner. As part of the Una Kitchen front of house team your duties will include:

- Welcoming all guests warmly with a friendly, engaged and efficient manner.
- Use the table booking system to record booking requests to include walk in's, telephone calls and emails, following all booking guidelines, recording all special requests and relevant information accurately.
- Ensure that daily duties are completed to the standards laid out following all standard operating procedures.
- Ensure that all areas are clean and that tables are correctly, set, tidy and ready for service.
- Deliver a high level of customer service and care; following the steps of service laid out in training ensuring consistency and high standards are always maintained.
- Ensure all tables are cleared, and areas re-laid to high standard
- Use the EPOS system to ensure all sales are recorded correctly, taking & recording payments efficiently, ensuring all errors & discrepancies are explained & recorded.
- Deal with all guest queries and requests professionally and efficiently

**The Benefits:**

- Modern well-resourced and equipped workplace
- Complimentary membership of a stunning leisure club
- Parking & Meals on duty
- Extensive company benefits

This is a role for a natural hospitality provider looking to gain experience in a quality hospitality environment. You will need to be able to demonstrate that you can use your initiative and think on your feet.

**If this sounds like you, please send a CV and a short cover letter to:**  
**[annys@unastives.co.uk](mailto:annys@unastives.co.uk)**

We will contact all candidates that are shortlisted for interview.